

CANADIAN PUBLIC SUPPORT

FOR THE USE OF MOBILE PHONE DATA
TO FIGHT THE COVID-19 PANDEMIC

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About the Senators



Senator Rosemary Moodie Senator for Ontario

Distinguished medical leader, Neonatologist and Paediatrician, who understands the balance between protecting patient privacy, and having timely and accurate patient information to manage an outbreak, based on her front-line experience with SARS.



Senator Donna Dasko Senator for Ontario

Former national pollster, media commentator, and private sector business leader with considerable public policy experience.



Senator Colin Deacon Senator for Nova Scotia

Former tech entrepreneur. Focused on advancing entrepreneurship in Canada and ensuring that Canadian privacy legislation protects individuals while empowering a globally competitive economy.

Research Lead



Peter Loewen, PhD Professor, University of Toronto Senior Fellow, Massey College Fellow, Public Policy Forum

Privacy Advisor



David TS Fraser Partner with McInnes Cooper practicing privacy, internet and technology law. Part-time faculty at Schulich School of Law at Dalhousie University.

I. Methodology

We partnered with Abacus Data to procure an online sample of ~1,500 members of the general popular VWUDWLÀHG E\ JHQGHU DQG SURYLQFH (TXDO QXPEHUV RI regional breakdowns corresponding to the relative size of each province. Given the small base popula no respondents were sought in the territories.

Sample was drawn from the Fulcrum platform. Sampling occurred from May 2 to 4, 2020. The survey instrument was presented on the Qualtrics online platform.

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Weighting of data occurred in two fashions. First, marginal values were adjusted using an iterative pro as provided by the ipfweight command in STATA15, according to census targets on age group and ge within provinces. Once these weights were inspected for reasonable parameters (ie. no weights greate than 5 or less than 0.2), we then relied on Qualtrics' similar interlocking weighting function to weight th results presented in this report. A log of complete crosstabs with STATA weighting (ie "banners") are DYDLODEOH XSRQ UHTXHVW

Our survey instrument design was led by Peter Loewen in consultation with Senators Colin Deacon, Donna Dasko, and Rosemary Moodie.



II. Executive Summary

Canada is engaged in a major struggle to control the spread of COVID-19. This pandemic is having devastating effects on the health of Canadians and our economy. Key to combatting this pandemic is a combination of social distancing, widespread testing, and effective contact tracing.

,Q WKLV UHSRUW ZH H[SORUH &DQDGLDQV·YLHZV RQ FRQV capabilities of their mobile phones. We demonstrate that Canadians are on the whole supportive of th of contact tracing technology and would support its widespread adoption if their privacy is protected with JHQHUDWLQJ WKH FUXFLDO GDWD QHHGHG WR DVVLVW LQ \

:H KLJKOLJKW VL[VHWV RI ÀQGLQJV

- 1. In the absence of a vaccine or treatment for COVID-19, 90 percent of Canadians believe that it will be necessary to continue contact tracing.
- SHUFHQW RI &DQDGLDQV VXSSRUW WKH XVH RI PRELOH GHYLFH GI 2. been close to someone who has tested positive for COVID-19.
- 3. 87 percent of Canadians believe contact tracing apps should trigger testing of themselves and others.
- ,I DVVXUHG WKDW WKHLU GDWD ZDV NHSW FRQÀGHQWLDO ODUJH Q> WUDFLQJ DSSV ZLWK WKHLU SK\VLFLDQ SHUFHQW WKHLU IDPLO\ health researchers (87 percent). Fewer would share with employers and coworkers (75 percent), other government RIÀFLDOV SHUFHQW ODZ HQIRUFHPHQW SHUFHQW DQG VRFL
- 5. 65 percent of Canadians support the mandatory use of contact tracing apps.
- 6. The privacy concerns of Canadians tend to align with the privacy safeguards proposed by Canada's Federal Privacy Commissioner.

Canadians are ready for a widespread adoption of contact tracing applications, provided that the LQIRUPDWLRQ KHOSV SXEOLF KHDOWK RIÀFLDOV WR FRQWU

III. Background

How can we get Canadians out of their homes, back to work, and back into schools while protecting their health and safety in the midst of this pandemic? Canadians have indicated that they are supportive of the use of contact tracing apps, as are being used in several jurisdictions around the world, as a key FRPSRQHQW LQ WKLV SDUW RI WKH ÀJKW DJDLQVW & 29, '

In an effort to limit the spread of COVID-19, governments have mandated a combination of social distancing, expanded testing, widespread closures of non-essential services, and border closures. Parallel to this is a truly international effort to develop, test, and deploy a vaccine, a process that many experts expect could take up to 18 months or more. While we wait for a vaccine, it is becoming increasingly clear that a technological solution may help to control the spread of the disease and allow for existing restrictions to be increasingly and safely lifted.

&RQWDFW WUDFLQJ KDV SURYHQ WR EH D FULWLFDO WRROUHTXLUHV WKRVH ZKR KDYH EHHQ LQIHFWHG WR SURGXFH FRQWDFW ZLWK GXULQJ WKH SHULRG RI WKHLU LQIHFWLRQDQG RIWHQ UHTXHVW WKRVH ZKR KDYH EHHQ LQ FRQWDFW

This analog process, with individuals recalling from memory those with whom they have had contact a places they have been, is not without its shortcomings. However, without such contact tracing, the publically consensus is that we cannot contain the spread of the COVID-19.

This is why technological solutions, which rely on the location and proximity tracking capabilities of morphones, are being used in many jurisdictions. For example, a technology might work by logging whene two cellphones (and presumably the individuals carrying them) are proximate to one another, as capture by Bluetooth. If one of those individuals later tests positive for the coronavirus, the person with whom WKH\ZHUHSUR[LPDWHFDQUHFHLYHDQDXWRPDWLFQRWL increase the speed, accuracy and completeness of contact tracing.

In this report, we demonstrate that Canadians are on the whole supportive of the use of contact WUDFLQJ WHFKQRORJ\DQG ZRXOG VXSSRUW LWV ZLGHVSUF control the spread of COVID-19 while protecting their privacy. A complete annex with all results follows our report.

\$ORQJVLGH WKLV VWURQJ VXSSRUW IRU WKH XVH RI FRQWD SULYDF\ DQG WKH VHFXULW\ RI SHUVRQDO GDWD \$FFRUGL@protection to be in place in a manner that earns the support of potential users of the app.

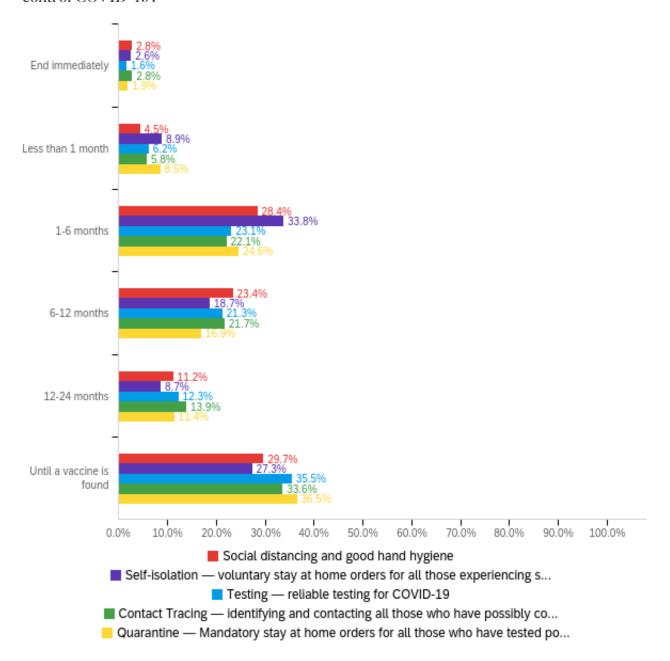
* 7 Detailed Surey Findings

Finding 1:

In the absence of a vaccine or treatment for COVID-19, 90 percent of Canadians believe that it will be necessary to continue contact tracing.

When we ask Canadians how long contact tracing will need to be in place in order to control COVID-1 36 percent believe it will need to be in place for at least 6 months, while another 34 percent believe it v necessary until a vaccine is found.

When asked about what will be necessary in the absence of a vaccine or an effective treatment for SHUFHQW RI &DQDGLDQV EHOLHYH WKDW RQJRLO those who think other measures will be necessary, including social distancing and good hand hygiene (94 percent), self-isolation for those experiencing symptoms (91 percent), reliable testing for COVID-1 SHUFHQW DQG PDQGDWRU\ TXDUDQWLQHV IRU WKRVH Z For how long do you think it will be necessary to keep each measure in place to control COVID-19?



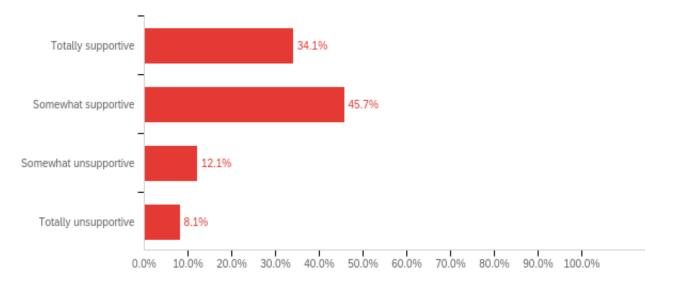
Finding 1 upshot: Canadians understand that contact tracing is necessary as a public health response to COVID-19.

Finding 2:

80 percent of Canadians support the use of mobile device data by public health officials to notify those who have been close to someone who has tested positive for COVID-19.

:KHQ ZH DVN &DQDGLDQV DERXW WKHLU ZLOOLQJQHVV WR X support. For example, we asked Canadians "If the tracking capabilities of smart phones provided publi KHDOWK RIAFLDOV ZLWK WKH DELOLW\ WR DQRQ\PRXVO\ DC someone who tested positive for COVID-19, how supportive would you be of using this capability in Canada?" 80 percent of respondents told us they were either totally supportive or somewhat supportive Just 8 percent took the strongest oppositional position of "totally unsupportive".

If the tracking capabilities of smart phones provided public health officials with the ability to anonymously and automatically notify all those who have been close to someone who tested positive for COVID-19, how supportive would you be of using this capability in Canada?

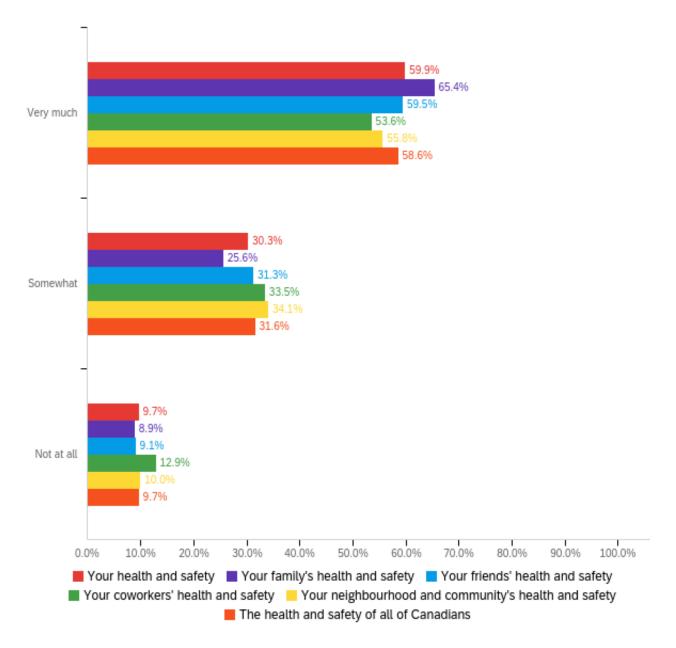


Importantly, this support is shared across major demographic groups. The percentage of respondents are totally or somewhat supportive was 80 percent in Atlantic Canada, 77 percent in Quebec, 82 percent in Atlantic Canada, 77 percent in Quebec, 82 percent in Atlantic Canada, 77 percent in Quebec, 82 percent in Atlantic Canada, 77 percent in Quebec, 82 percent in Atlantic Canada, 77 percent in Quebec, 82 percent in Atlantic Canada, 77 percent in Quebec, 82 percent in Atlantic Canada, 80 percent in A LQ 2QWDULR SHUFHQW LQ WKH 3UDLULHV SHUFH DQG supportive (79 percent and 81 percent respectively). Finally, Canadians of all age groups are supportive with 76 percent of those aged under 35, 78 percent of those aged 35-54, and 84 percent of those aged or older being totally or somewhat supportive.

:KHQ &DQDGLDQV DUH DVNHG DERXW WKHLU PRWLYDWLRQV

For example, 60 percent said it would matter very much that such an app could protect their health an safety, while 65 percent and 59 percent respectively said it would matter very much that such an app protect their family's health and safety and the health and safety of all Canadians.

If this technology helped to decrease the spread of COVID-19, how much would the following considerations motivate you to use it?



Finding 2 upshot: Canadians are willing to use contact tracing apps, and they see them as a part of our collective effort against the coronavirus.

Finding 3:

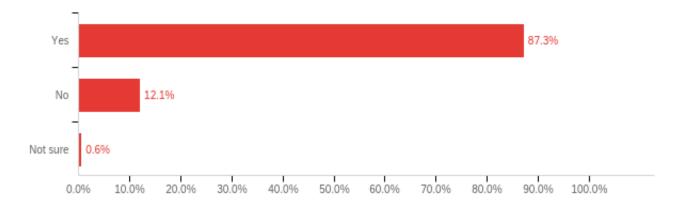
87 percent of Canadians believe contact tracing apps should trigger testing of themselves and others.

:H SUREHG &DQDGLDQV- YLHZV RQ WKH FRQVHTXHQFHV RI Their views are important for those who are designing and regulating such apps. Nearly nine-in-ten Canadians (87 percent) think that those who test positive for COVIDed (9) resolution by enously share their location history from the previous two weeks in order to assist in identifying others who ma have been infected. When we earlier asked Canadians if they would be willing to share a positive test result anonymously, 92 percent agreed. This suggests broad willingness of Canadians to anonymously VKDUH LQIRUPDWLRQ FUXFLDO IRU WKH AJKW DJDLQVW WKI

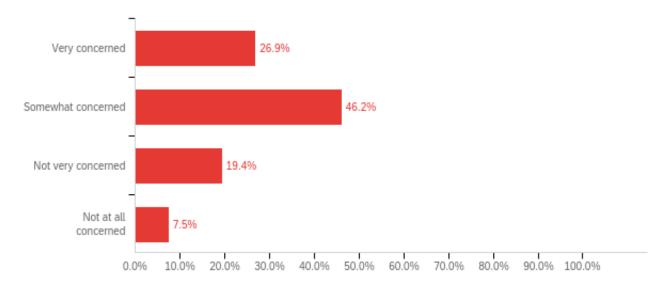
&RQYHUVHO\ ZH ÀQG WKDW SHUFHQW RI UHVSRQGHQWV test results could be used to discriminate against them.

Furthermore, when the small subset of Canadians (16 percent) who indicated they would not be willing XVH D FRQWDFW WUDFLQJ DSS ZHUH DVNHG DERXW WKH \$X penalties for those violating privacy provisions in the app - we found that cohort's willingness to down an app grew by three fold to 25 percent. This indicates support increases with increasing safeguards.

If you were then tested, would you be willing to anonymously share your results so that others could also be automatically notified if they need to be tested.



How concerned are you that sharing this information would allow you to be identified and/or discriminated against?



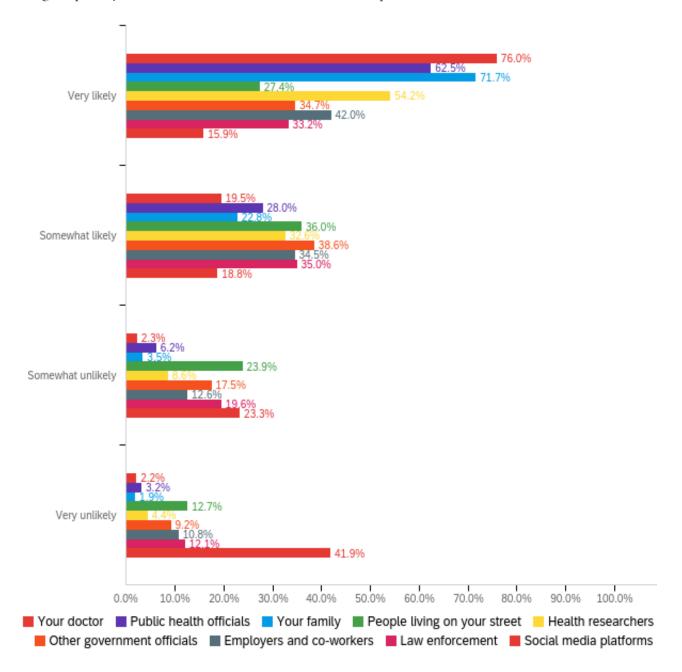
Finding 3 upshot: Canadians are willing to anonymously share positive test results WKURXJK D FRQWDFW WUDFLQJ DSS KRZHYHU WKHUH LV VLJQLÀF can result in discrimination and therefore will need to be assured of anonymity.

Finding 4:

If assured that their data was kept confidential, large numbers of Canadians would share information from contact tracing apps with their physician (96 percent), their family (95 percent), public health officials (91 percent) and health researchers (87 percent). Fewer would share with employers and coworkers (75 percent), other government officials (73 percent), law enforcement (68 percent), and social media platforms (35 percent).

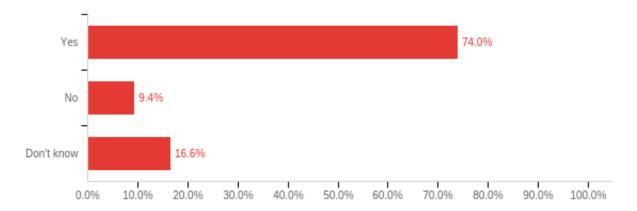
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How likely would be to share this same information with each of the following people or groups, if you knew this information would be kept confidential?

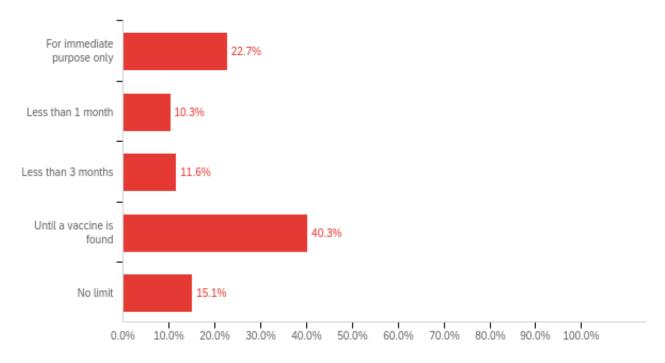


SHUFHQW RI 3URYLGHG WKDW GDWD DUH GHLGHQWLAHG for use by health researchers. 40 percent believe those data should be kept until a vaccine is found, w 15 percent believe there should be no limit on how long such data are retained by health researchers.

If you could be certain that anything that could identify you was fully removed from information, would you be willing to allow it to be saved for use by doctors, health researchers, and other medical scientists who are preparing for the next pandemic?



How long should it be possible for this information to be kept for?



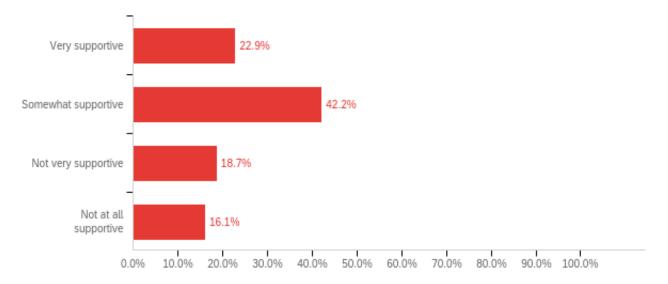
Finding 4 upshot: With proper protections, Canadians are willing to have their data shared DQG XVHG E\ SXEOLF KHDOWK RIÀFLDOV DQG VFLHQWLVWV

Finding 5:

65 percent of Canadians support the mandatory use of contact tracing apps.

We asked Canadians if they could be supportive of mandating the use of contact tracing apps. 65 per of Canadians agree with a mandatory downloading of a contact tracing application.

In some countries, installation of this application is mandatory. How supportive would you be for this to be the case in Canada?



This support for the mandatory use of a contact tracing app is shared across demographic groups. Regionally, the percentage of respondents who are very or somewhat supportive is 65 percent in Atlantic Canada, 65 percent in Quebec, 64 percent in Ontario, 65 percent in the Prairies, and 68 percent in British Columbia. The same percentage of men and women (65 percent) report being very or some supportive.

Finding 5 upshot: There is broad support for mandated contact tracing apps.

Finding 6:

The privacy concerns of Canadians tend to align with the privacy safeguards proposed by Canada's Federal Privacy Commissioner.

Canada's Federal Privacy Commissioner Daniel Therrien did anni way while the survey was in market. He stated "the federal government must obtain "meaningful consent" from Canadians if it wants them to use any future smartphone app to digitally track coronavirus cases" and that the "design must be done properly, and meet a series of criteria, in order to balance privacy concerns with public health needs."

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- most importantly that the app only collects location and health data for public health purposes, not for commercial or "state surveillance" purposes GDWD VKRXOG VWD\ RQ WKH XVHU.V SKRQH DV GH I (decentralized). Information should be sent to the government public health authorities so that they can monitor trends at a general level, but not know where each individual is
- users should know what they're signing up for, with the government clearly laying out ho their data will be used in order to achieve meaningful consent
- data collected through the app should only be kept for a limited time period in this cas when the threat of the pandemic is over — and destroyed once that time period ends

Mr. Therrien also added that "if Canada chose to make its app mandatory — or felt it had no other cho but to do so — his safeguards would become even more important to gain the public's trust."

Our respondents are in broad agreement with these criteria. First, respondents are willing to share the GDWD ZLWK WKRVH ZKR DUH DGGUHVVLQJ WKH SDQGHPLF G but they are in the main not willing to share it law enforcement or commercial social media platforms (s Finding 4). Second, the data individuals say they are willing to share is anonymized data (see Finding Third, individuals are mostly willing to allow their data to be stored for immediate use in addressing the pandemic (see Finding 4).

Conclusions

Canadians are deeply concerned about the risks associated with COVID-19, both human and econom 7KH\ KDYH GLVSOD\HG D UHPDUNDEOH ZLOOLQJQHVV WR PD FXUYH RI LQIHFWLRQ \$V ZH PRYH LQWR WKH QH[W VWDJH I available technologies to help trace and test for the virus. Policy makers should consider enabling the of these sort of apps if the privacy of individual users is protected.



APPENDIX A:

LIST OF SURVEY QUESTIONS

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:90 :1 ?30 ,-:A0 3,A0 9:? 8,/0 ,9D 7410>?D70 .3,920>

```
# : D: @ 3, A0, 5:-?3,?4>,?=4>6-0.,@>0:1!(
 0 * 0 >
 O , D - 0
 0 :
 3,A0,7=0,/D-0097,4/:11/@0?:?30 A4=@>
# : D:@ 69:B >: 80:90 ; 0 = >: 9,77D B3: 3, > 7: >? ?304 = 5:-, > , =
 0 * 0 >
 0 :
 O:9 ? 69:B
# , A 0 D: @ -009 ? 0 > ? 0 / 1 := !(
 0 * 0 >
 0 :
 O ,A0 -009 ?=D492 ?: 20? ?0>?0/ -@? @9,-70
\# ,> >:80:90 49 D:@ = 3:@ >03:7/ -009 ?0>?0/ 1:= !(
 0 * 0 >
 O :
 O ,A0 -009 ?=D492 ?: 20? ?0>?0/ -@? @9,-70
```

```
:= 3:B 7:92 /: D:@ ?3496 4? B477 -0 90.0>>,=D ?:
! (
                                                     '9?47
             9 /
                    0 >> ?3,9
         4880/4,?078D:9?3 8:9?3 > 8:9?3 > 8:9?3 > A...490 4>
  %:.4,7
/4>?,9.492
 ,9/2::/
                                                       0
  3,9/
 3 D 2 4 0
  %071
4>:7,?4:9 F
A:7@97,=D
>?,D,?3:80
: = / 0 = >  : = , 77
  ? 3:>0
0C; 0 = 409.492
> D8;?:8
& 0 > ? 4 9
 = 0 7 4, - 7 0
?0>?4921:
 ! (
  :9?,.?
&=,.492 F
4/09?41D492
  , 9 /
.:9?,.?492
 ,77 ?3:>0
 B3: 3, A0
 ;:>>4-7D
 .:9?,.?0/
 >:80:90
 B3: ?0>?>
 ;:>4?4
# @ , = , 9
F
 , 9 / , ? : = D
>?,D,? 3:80
:=/0=>1:=,7
?3:>0 B3:
3,A0?0>?0/
 ;:>4?4
```

- # :B 7:92 /: D:@ ?3496 4? B477 -0 @9?47 B0 3,A0 , !(
 - 0 >> ?3,9 8:9?3>
 - 8:9?3>
 - 0 8:9?3>
 - \bigcirc : 9 2 0 = ? 3, 9 8: 9? 3 >
- #)309 , A,..490 4 > /4 > .:A0 = 0/B477 D:@?,60 4?
 - 0 * 0 >
 - O :
 - O:? > @ = 0
- #): @ 7/ D: @ = 0.:8809/ ?3,? :?30 => /: ?30 >,80
 - 0 * 0 >
 - O , D 0

9 ? 30 , -> 0 9 . 0 : 1 , A , . . 4 9 0 := 0 1 1 0 . ? 4 \times 05 , ?? = 10: , 108 069 ?? > 3 419 6 4!? (B -0.90.0 > = D.?: .:9?49@0./:492*0> ?34> B477 - : ?34> B477 9:? %:.4,7/4>?,9.493,9/3D24090 %0745:7,?4:9 F A >?, D, ? 3:80 :=/0=> 1:= ,77 $? 3 :> 0 \quad 0 C ; 0 = 4 0 9 . 4 9 2$ > D8;?:8> &0 > ?492 F = 074. ! (:9?,.? &=,.491 4/09?41D492 ,9/ | ::9?,.?492 ,77 ?3:>0 B3: 3,A0;:>>4-7D .:9?,.?0/>:80:90 B3: ?0>?> ;:>4?4A0#@, =, 9?490 F >?, D, ? 3:80 :=/0=> 1:= ,77 ?3:>0 B3: 3,A0 ?0>?0/

;:>4?4A0

- ,9D;@-74.30,7?30C;0=?>,9/>.409?4>?>?34964♀3,??,90110.?4A 70,>? 8:9?3>,B,D
- &: 7484? ?30 >;=0,/:1 !(,9/?:,A:4/-@>490>>0>,9/>.3::7> -049 8,9D OC;0=?>?3496?3,?>B9>94070?:::,4=,7?/44.50?,9.492 9 ,//4?4:9 >:80 5@=4>/4.?4:9>,=0@>492?0.39:7:2D?:?=,.6?30>;=0,/:1
- ? = ..0 4? > .:990.?4:9 > -0?B009 ;0:;70 ,9/4 > :7,?0 ?3:>0 B3: ,=0-0.:80 -0??0 =
- &: .30.6 ?3,? D:@ 3,A0 ;=:;0=7D @9/0=>?::/ ?34> 491:=8,?4:9 .:@7/DB34.3:1:730:1:77:B492>?.?0809?>4>8:>?.:==0.?
 - \bigcirc)4?349 ?30 90C? >4C 8:9?3> , A,..490 B47,9/>B20;.?930 >;=0,/:1 !(= 0? @ = 9 ? : 9 := 8.7 7410
 - \bigcirc &: -0249 ::09492 @; -@>490>>0> ,9/ >.3::7> .4?4E09> 900/ ?: .:9? >:.4,7 /4>?,9.492
 - &: -0249 :;09492 @; -@>490>>0> ,9/ >.3::7> .4?4E09> 900/ ?: .:9? >:.4,7/4>?,9.492,9/8,D.900/?:,/:;??=,.6.?=,.0.,9/4>:7,?0.39
 - \bigcirc &: -0249 :;09492 @; -@>490>>0> ,9/ >.3::7> B0 900/ ?: ,/:;? ?=,.6 ?0.39:7:2D
- :9?,.? ?=,.492 4> ?30 ;=:.0>> :1 ?=,.6492 /:B9 ,9/ ?0>?492 ,77 ;0= .:9?,.? B 4 ? 3 , 9 4 9 1 0 . ? 0 / ; 0 = > : 9 @ = = 0 9 ? 7 D 4 . ? 43 7 > 4B 3 /: 9 9 ? 0D = A @ 0 B 4 . 3 0 ,94910.?0/;0=>:9,9/?309;3:900,.3;0=>:9B3:30>30=0.,77>?3,???B4?3 : A0 = ?30 := 0 A4 : @ > /, D >
-)0=0 D:@ 1,8474,= B4?3 3:B .:9?,.? ?=,.492 B:=6> -01:=0 .:8;70?492 ?3
 - * 0 >

&:/,D > > 8, =? ; 3:90 > 3, A0 7:., ?4:9 ,9/ ;=:C484?D ?=,.6=,;4/?0>?492.,;,-474?40> ?34> ?0.39:7:2D.:@7/307;;@-74.3 ?: ;=:?0.?; @ -74. 30,7?3 ,9/ 307; ?: -0??0= 8,9,20 ?30 0,>492 :1

 $1\ ?30\ ?=\ ,\ .6492\ .\ ,\ ;\ ,\ -474?40>\ :1\ >8\ ,=\ ?\ ;3:90>\ ;=:A4/0/\ ;\ @\ -74\ .$?: ,9:9D8:@>7D ,9/ ,@?:8,?4.,77D 9:?41D ,77 ?3:>0 B3: 3,A0 -00 ;:>4?4A0 1:= !(3:B > @;;:=?4A0 B:@7/ D:@ -0 :1 @>492 ?34

- $0 \ \& :?,77D > @;; :=?4A0$
- 0%:80B3,?>@;;:=?4A0
- 0 %:80B3,? @9>@;;:=?4A0
- 0 &:?,77D @9>@;;:=?4A0

1 ? 34 > ? 0.39:7:2D 307;0/ ?: /0.=0, >30:B? 380@ > 3=B; @:71/ ?! \$ 01:77:B492...9>4/0=.?4:9>8:?4A.?0D:@?:@>04?

(0 = D 8 @ .	%:80B3,?	:?,?,77
*:@= 30,7?3,9/ >,10?D	0	0
*: @ = 1,847D ,9/ >,10?D	0	0
*: @ = 1 = 4 0 9 / , 9 / >, 1 0 ? D	0	0
*: @ = .:B:=6 30,7?3,9/	0	0
*: @ = 90423-; ,9/.:88@94 30,7?3,9/;	0	0
& 3 0 3 0 , 7 ? 3 , 9 / > , 1 0 ? D : 1 , 7 7 : 1 , 9 , / 4 , 9 > ①	0	0

		-0 , @ ?48 , 104 .: @ 7 / -0 = ,		C1, 4×00/?: >:80 P0/	07>0 B3: ?0
0 * 0 >					
O :					
0 :9 ? 69	9 : B				
				B477492 ?: ,9 / 41 ?30D 900/	
O * 0 >					
0 :					
0 :9 ? 69	9 : B				
# :B 7460)7D B:@7/	-0 ?: >3,=0	?34> >,80	491:=8,?4:9 B	34?3 0,.3 :1
2 = . @ , > 4 1				7/-0.60; 2.9	
*:@= /:.?	:= 0	0	0	0	
" @ -74.3			0		
	> 0	0	0	0	
*:@= 1,8		0	0	0	
*: @ = 1,84 "0:;70 74A D: @ = >?	17D O	0 0	0 0	0 0	
*:@= 1,84 "0:;70 74A	47D O	0 0	0 0 0	O O O	
*: @ = 1,84 "0:;70 74A D: @ = >?	47D	O O O	0 0 0	O O O	
*: @ = 1,82 "0:;70 74A D: @ = >?: 0,7?3 =0>0,=.3 !?30= 2:A0=980 :114.4,7 8;7:D0=> .: B:=60=	47D	O O O	O O O	OOOOOO	
*: @ = 1,84 "0:;70 74A D: @ = >? 0,7?3 =0>0,=.3 !?30= 2:A0=980 :114.4,7 8;7:D0=>	47D				

: B .: 9.0 = 90/, = 0 D: @ ?3,? >3, = 492 ?34 > 491: = 8,?4:9 ,9/:=/4>.=4849,?0/,2,49>?

- 0 (0 = D .: 9.0 = 90/
- %:80B3,? .:9.0=90/
- \bigcirc :? A 0 = D .:9.0 = 90/
- · ? ,? ,77 .:9.0=90/

1 D: @ .: @ 7/-0 .0 = ?, 49 ? 3, ? D9 D ? @ $4B_2 > ? 3$ @ $? 7 ? D \neq 0 84 : / 8$ 9 /? 4 = : 8491:=8,?4:9 B:@7/D:@ -0 B477492 ?:,77:B 4? ?: -0 >,A0/1:= ,9/:?30=80/4.,7>.409?4>?>B3:,=0;=0;,=4921:=?3090C?;,9

- 0 * 0 >
- 0 :
- O:9 ? 69:B

:B 7:92 > 3: @ 7/4? -0 ;:>>4-70 1:= ?34>491:=8,?4:9 ?: -0 60

- \bigcirc := 4880/4,?0; @=;:>0:97D
- 0 >> ?3,9 8:9?3
- 0 >> ?3,9 8:9?3>
- 0 '9?47 , A,..490 4> 1:@9/
- : 7484?

```
# :B B 4 7 7 4 9 2 B: @ 7 / D: @ -0 ?: 4 9 > ?, 7 7, 9 ,;; 7D4: @?=4 :79: .;, 9 4D 9@ = ; 3 : 9 0 ?
:A0 = ?30 := 0A4: @ > /,D > 1:= @ > 0 -D : @ -74.30,7?3 :114.4,7 >
     0 (0 = D B477492
      0 %:80B3,? B477492
      \bigcirc :? A0=D B477492
      :? ,? ,77 B477492
           9 > :80 : @9? = 40 > 49 > ?,77,?4:9 : 1 ?34 > ,;;74.,?4:9 4 > 8,9/,?:=D
-0 1:= ?34> ?: -0 ?30 .,>0 49 ,9./.
     0 (0 = D > @ :::= ?4A0
      %:80B3,? > @:::=?4A0
      \bigcirc :? A 0 = D > @;;:=?4 A 0
      \bigcirc :? ,? ,77 > @;;:=?4A0
# 1 D:@ ?0>?0/;:>4?4A0 1:= !( /: D:@ ?3496 D:@ >3:@7/-0 =0 >3,=0 D:@ = 7:.,?4:9 34>?:=D 1=:8 ?30 ;=0A4:@> ?B: B006> 49 :=/0= ?:
B3: = 0, = 4 > 6: 1 4910.94:9 - 0.90 > 0 3 @ D/B = 0 = 0,940/7 = DP:0 > 9/29.99/93.99 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00 = 0.00
     () * 0 >
      0 .
      9 ? 69:B
* $0.09?7D @>?=,74, 3,> 49?=:/@.0/, .:9?,.? ?=,.492 ,;;74.,?4:9
/:B97:,/0/8:=0?3,9 84774:9 ?480> 49 ?30 14=>? B006 '9/0= @>?
A4:7,?0>:?30=>; = 4A,?0/,?,:9?30,;;4>>@-50.??:>0A0=0149,9
8:=0 B477492 ?: @>0 , .:9?,.? ?=,.492 ,;;74.,?4:9 1:= >8,=? ;3:90> 4
; 7 , . 0
      0 * 0 >
      0 .
      0'9 > @ = 0
```

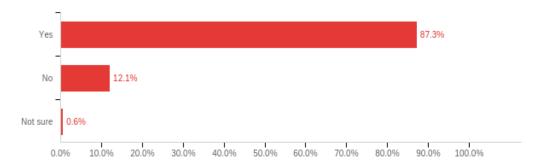
```
: B \ 8 @ .3 /: D: @ ,2=00 := /4>, 2=00 B4?3 0, .3 :1 ?30 1:77:B492 >?
                                                4 > , 2 = 0.0 %? = : 9.2 / 4 > , 2 = 0.0
             % ? = : 9 2
                                   04?30 =
                          2 = 0.0
              , 2 = 0.0
                                  9:=/4>
) 0 > 3: @
 @>0, 77?30
? 0.39:7:2D
, A , 47 , -70 ?:
@ > ?: > ?:; ?30
 ! (
 ;,9/084
 /:9 ? 1
2: A 0 = 9809?
?: ;=:?0|? 8D
 ; 0 = > : 9 , 7
491:=8, ?4:9
09:@23 ?: @ > 0
, ?=,.49
  B:@7/
?=,.492 |,;; 41
,9/:97D)41
; @ -74. 30,7?3
: 114.4,7 > 3,A0
,...0 >> ?: ?30
  /,?,
  1 @ > 4 $
 ,;; B:@7/
09/ >.3 : 7
,9/-@>490>>
 . 7 : > @ = 0 >
 >::90=
 B:@7/ \0
B477492 ?: /:
   >:
```



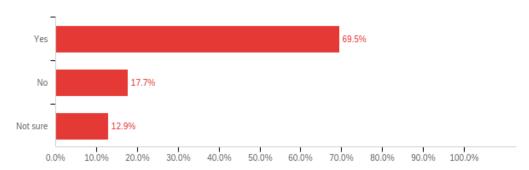
APPENDIX B: TOPLINE RESULTS

AND GRAPHS

1 ; 17 75' # 5/#46 2*10'



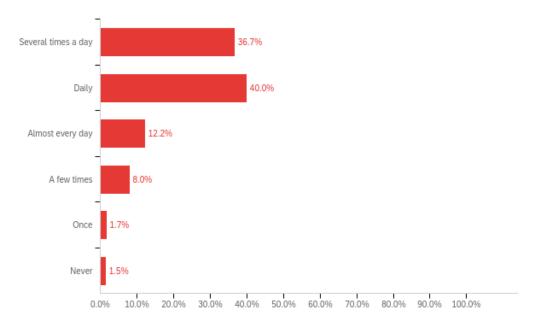
4';17 (#/+.+#4 9+6* 6*'.1%#6+10 64#%+0) #\$+.+6+'5 1(5/#46 2*10'5



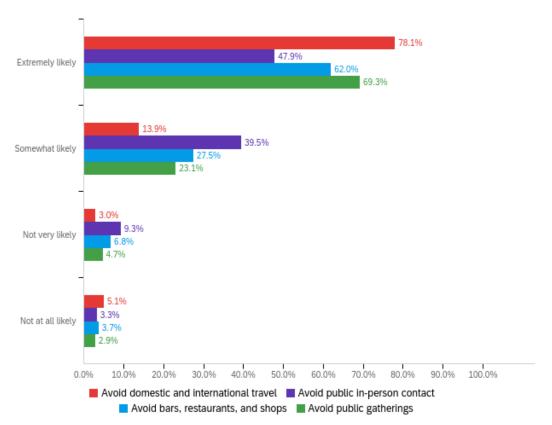
1 ;17 75' #0; 1(6*' (1..19+0) 51%+#. /'&+# #6 .'#56 10%' # 9''-

< '.19 + 5 # .+56 1() 41725 # 0 & +056+676+105 +0 51%+'6; .'#5' 6'... 75 6 ; 17 64756 14 & +564756 /'/\$'45 1(6*'5') 41725 14 +056+676+105

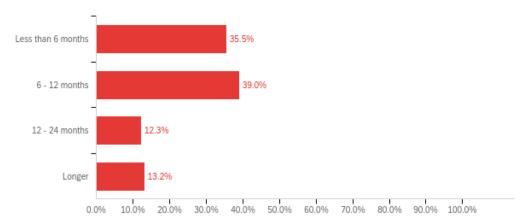
19 1(6'0 *#8';17 4'#& .+56'0'& 61 14 9#6%*'& 0'95 4'.#6'& 61 6*' 2#0&'/+% 18'4 6*' 2#56 9''-



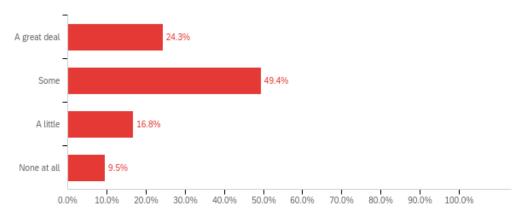
19 .+-'.; +5 +6 6*#6 ;17 9+.. '0)#)' +0 6*' (1..19+0) #%6+105 (14 6*' 0':6 '8'0 + (;17 #4'0 = 6 5 + % -



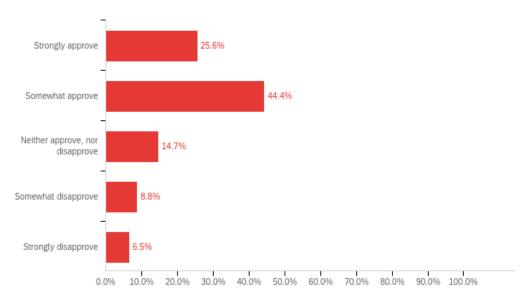
14 *19 /#0; /14' /106*5 #4' ;17 9+..+0) 61 '0)#)' +0 51%+#. &+56#0%+0) #5 4'37+4'& 61 5612 6*' 524'#& 1(57%* #5 #81+&+0) 2'4510#. %106#9 27\$.+%)#6*'4+0)5 #0& %419&'& 2.#%'5



19 /7% * %10(+&'0%' &1;17 *#8' +0 6*' ('&'4#.)18'40/'06 61 %106#+0 6* 2 # 0 & ' / + %

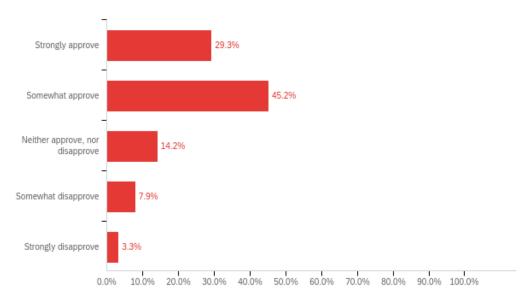


1 9*#6 ':6'06 &1 ;17 #22418' 14 &+5#22418' 1(6*' ('&'4#.)18'40/'06 5 * 2#0&'/+% 51 (#4



1 9*#6 ':6'06 &1 ;17 #22418' 14 &+5#22418' 1(;174 2418+0%+#. 14 6'44)18'40/'06 5 *#0&.+0) 1(6*' 2#0&'/+% 51 (#4

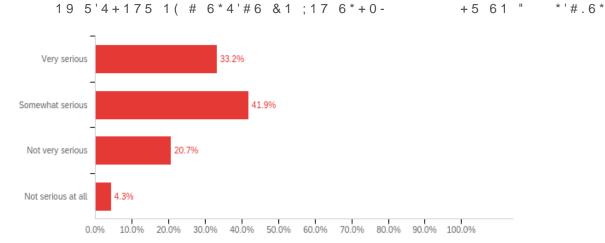
2 # 0 & ' / + %

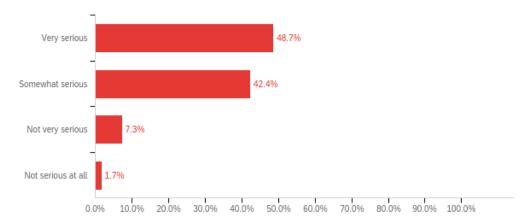


43.6% Very concerned Somewhat concerned 38.6% 14.3% A little concerned Not concerned at

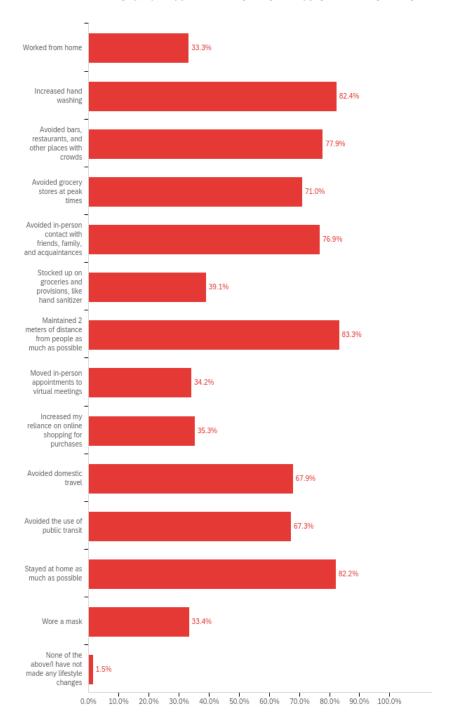
0.0% 10.0% 20.0% 30.0% 40.0% 50.0% 60.0% 70.0% 80.0% 90.0% 100.0%

19 %10%'40'& #4';17 #\$176 6*'

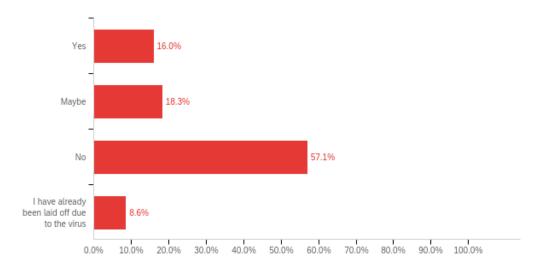




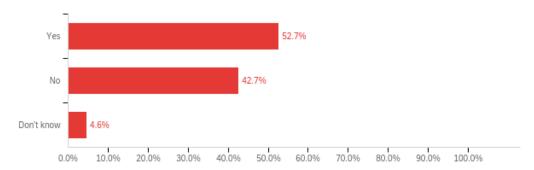
8'4 6*' 2#56 9''- 9*+%* 1(6*' (1..19+0) #%6+105 *#8' ;17 6#-'0 .'#5' 5'.'%6 #.. 6*#6 #22.; 2 # 0 & ' / + %



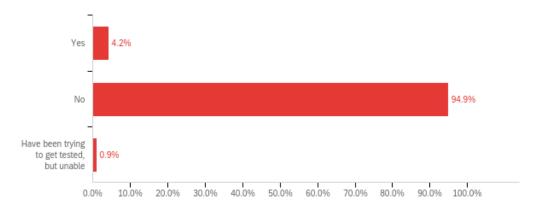
1 ;17 *#8' # ,1\$ 6*#6 +5 #6 4+5- \$'%#75' 1(



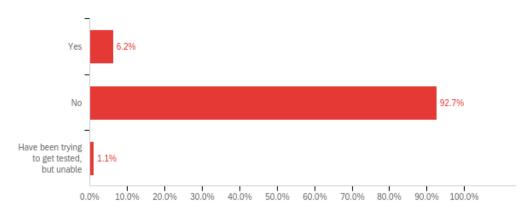
1 ;17 -019 51/'10' 2'4510#..; 9*1 *#5 .156 6*'+4 ,1\$ #5 # 4'57.6 1(



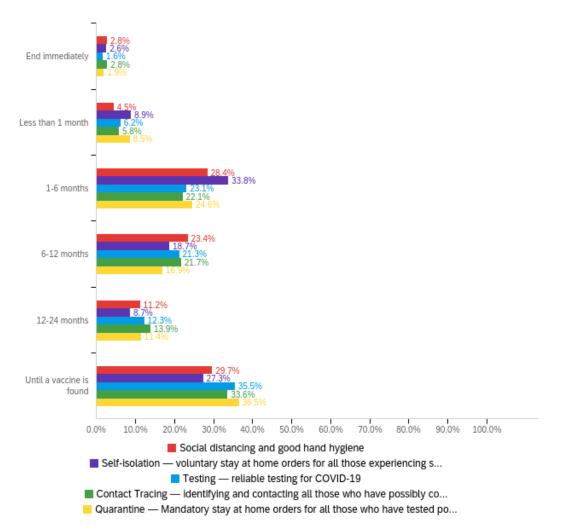
#8';17 \$''0 6'56'& (14



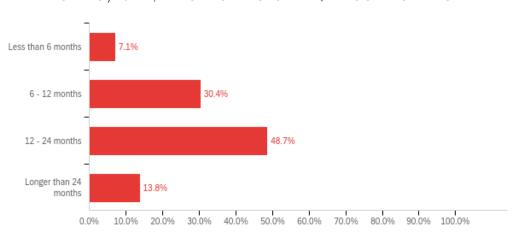
#5 51/'10' +0 ;174 *175'*1.& \$''0 6'56'& (14



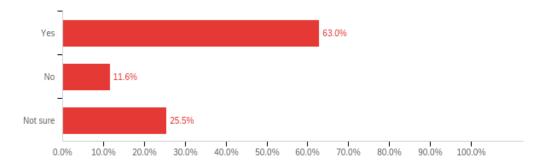
14 *19 .10) &1 ;17 6*+0- +6 9+.. \$' 0'%'55#4; 61 -''2 '#%* %10641.



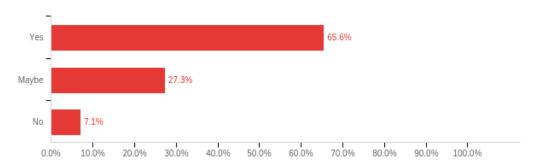




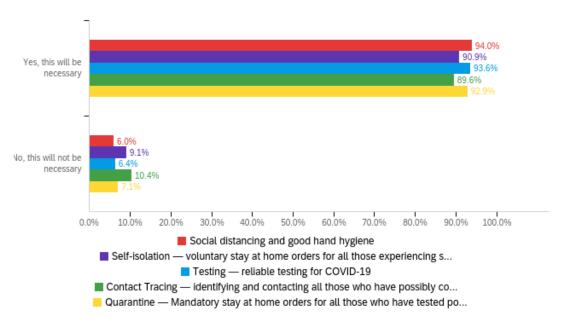
!*'0 # 8#%%+0' +5 &+5%18'4'& 9+..;17 6#-' +6



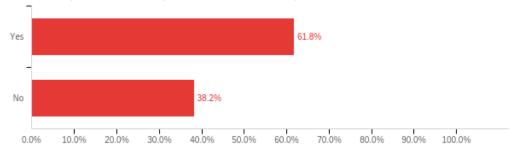
!17.&;17 4'%1//'0& 6*#6 16*'45 &1 6*' 5#/'



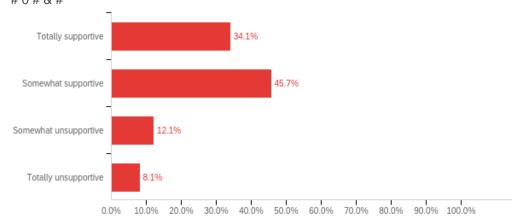
0 6*' #\$5'0%' 1 (# 8 # % % + 0' 1 4 '(('% 6 + 89 *6# 46' #&61/')01675 6(*1+40 -+6 9+.. \$' 0'%'55#4; 61 %106+07' &1+0)



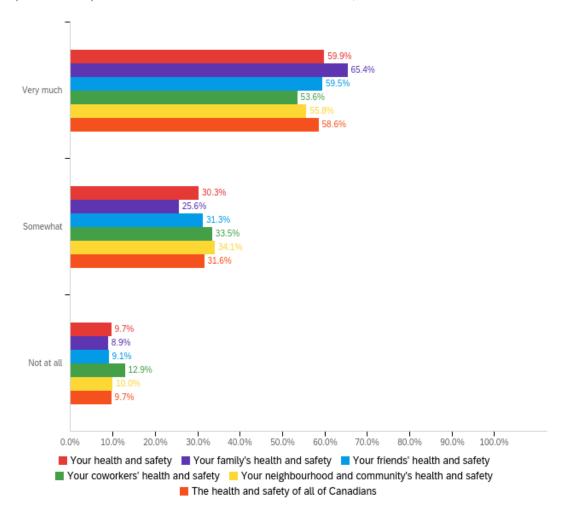
106#%6 64#%+0) +5 6*' 241%'55 1(64#%-+0) &190 #0& 6'56+0) #.. 2'45 \$''0 +0 %106#%6 9+6* #0 +0('%6'& 2'4510 744'06.; 6*+5 +5 &10' \$; 27\$.+% 9*1 +06'48+'9 #0 +0('%6'& 2'4510 #0& 6*'0 2*10' '#%* 2'4510 9*1 *' 5*' 4'%#... *#8' \$''0 +0 %106#%6 9+6* 18'4 6*' 24'8+175 &#;5 !'4';17 (#/+.+#4 9+6* ° 64 # % + 0) 914 - 5 \$'(14' % 1/2.'6+0) 6* + 5 5748';



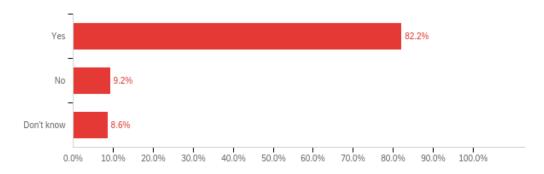
(6*' 64#%-+0) %#2#\$+.+6+'5 1(5/#46 2*10'5 2418+&'& 27\$.+% *'#.6* 1($#\$+.+\^6$; 61 #010; $/1\^75.$; $#0\& #761/#6+\^8#..$; 016+(; #.. 6*15' 9*1 *#8' \$''0 %.15` 9*1 6'56'& 215+6+8' (14 *19 5722146+8' 917.& ;17 \$' 1(75+0) 6*+5 % #0#&#

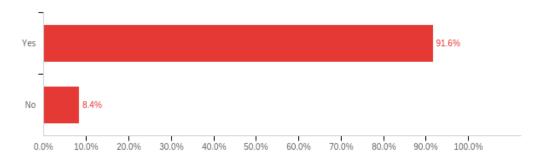


(6*+56'%*01.1); *'.2'& 61 &'%4'#5' 6*' 524'#& 1((1..19+0) % 105+&'4#6+105 / 16+8#6'; 17 61 75' +6

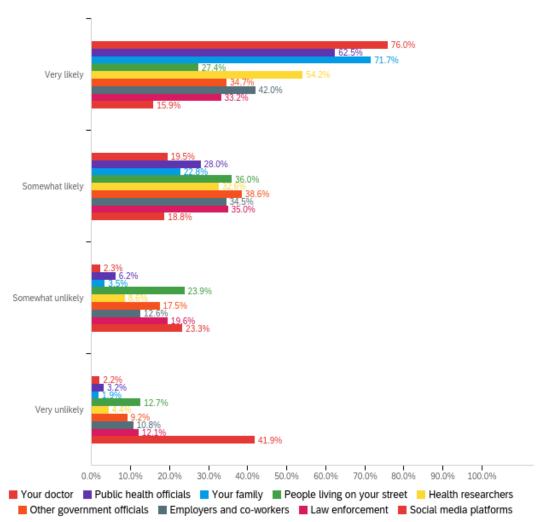


!17.&;17 9#06 61 \$' #761/#6+%#..; 016+(+'& +(;17 9'4' ': 6'56'& 215+6+8' 51 6*#6 ;17 %17.& \$' 4#2+&.; 6'56'&

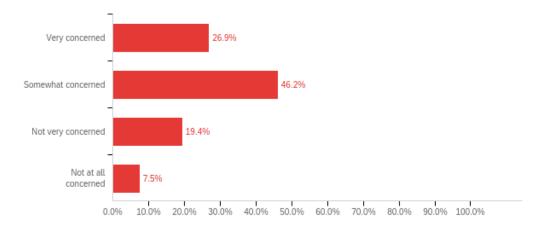




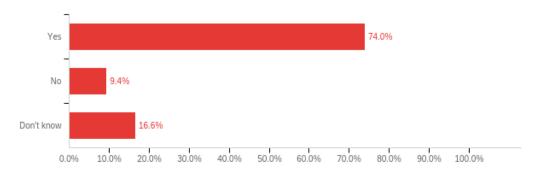
19 .+-'.; 917.& \$'61 5*#4' 6*+5 5#/' +0(14/#6+10 9+6* '#%* 1(6*' (1..19 14)41725 + (;17-0'96*+5+0(14/#6+10917.8*'-'26%10(+&'06+#.



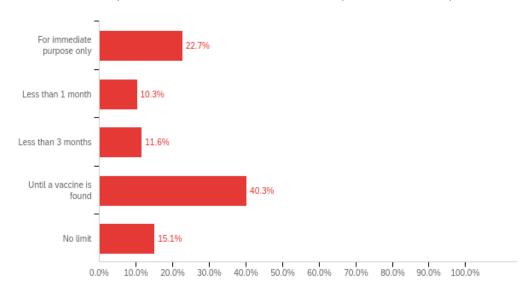
19 %10%'40'& #4';17 6*#6 5*#4+0) 6*+5 +0(14/#6+10 917 +&'06+(+'& #0& 14 &+5%4+/+0#6'& #)#+056

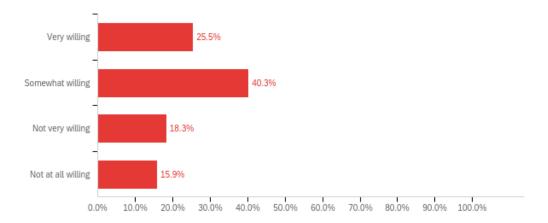


4'5'#4%*'45 #0& 16*'4 /'&+%#. 5%+'06+565 9*1 #4' 24'2#4+0) (14 6*' 0':6 2#6

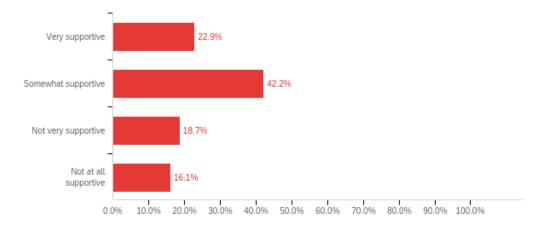


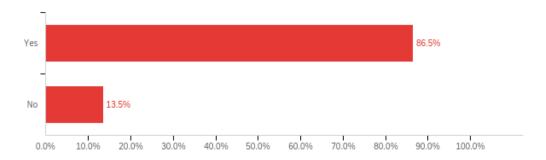
19 .10) 5*17.& +6 \$' 2155+\$.' (14 6*+5 +0(14/#6+10 61 \$'



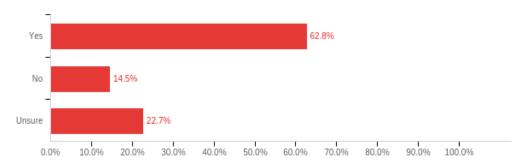


0 51/' %17064+'5 +056#..#6+10 1(6*+5 #22.+%#6+10 +5 /#0ɦ 19917.& ;17 \$' (14 6*+5 61 \$' 6*' %#5' +0 #0#&#





'%'06.; 7564#.+# *#5 +0641&7%'& # %106#%6 64#%+0) #22.+%#6+10 (1 9#5 & 190.1#&'& /14' 6*#0 /+..+10 6+/'5 +0 6*' (+456 9''- 0&'4 7564#.+#0 . 9*1 8+1.#6'5 16*'45 24+8#6' # 10 6*' #22 +5 57\$,'%6 61 5'8'4' (+0#0%+#. ;17 \$' /14' 9+..+0) 61 75' # %106#%6 64#%+0) #22.+%#6+10 (14 5/#46 2*10'5 9'4' +0 2.#%'



19 /7% * &1 ;17 #)4'' 14 &+5#)4'' 9+6 * '#% * 1(6 * ' (1..19+0) 56#6'/'065

